



# HPG

## SOLUTIONS



# A Message from the Director

Dear Clients,

I am delighted to extend my heartfelt greetings to you as the Director of HPG Solutions, a distinguished Indigenous-owned and Supply Nation-certified plumbing enterprise. At HPG Solutions, we are not just service providers but committed allies in your journey toward realising your Reconciliation Action Plan (RAP) objectives.

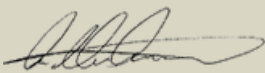
As you explore the possibilities of your RAP initiatives, I invite you to consider HPG Solutions as your trusted partner. We bring more than just plumbing expertise; we bring a profound understanding of your vision and an eagerness to contribute meaningfully to your success story.

Our aim is not just to meet your expectations but to exceed them. By choosing HPG Solutions, you are not only investing in exceptional plumbing services but also contributing to a brighter future for Indigenous communities.

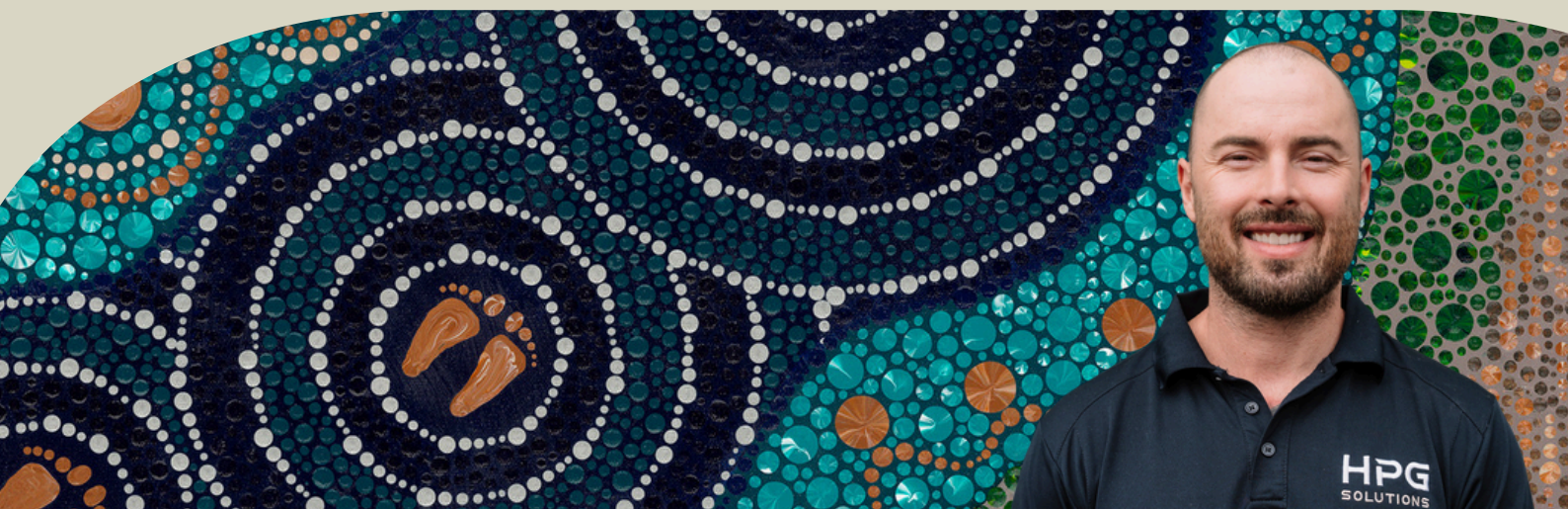
Our commitment extends beyond providing exceptional services; it directly impacts Aboriginal communities by fostering economic empowerment, promoting cultural sustainability, and creating opportunities for meaningful participation and leadership within the plumbing industry.

I encourage you to explore our comprehensive services and engage with us to discuss how we can align our expertise with your RAP goals. Together, we can create sustainable change, foster meaningful collaborations, and make a lasting impact on our communities.

Warm Regards,



Lee Henderson  
Director



# About Us

## Customised Solutions Driven by Insight and Collaboration

Established in 2016 by founder Lee Henderson, HPG Solutions began with Lee as a single dedicated tradesman in plumbing. Lee's vision was to create a company not only offering exceptional services but also making a positive community impact. In 2018, Lee started mentoring, taking on his first apprentice. Today, HPG Solutions boasts a team of 20 skilled plumbers led by Lee. Matt, an apprentice turned Operational Manager, reflects the company's commitment, winning Australian Tradesman of the Year in 2023. Lee's expertise spans all plumbing areas, particularly commercial projects, fueling the company's success. HPG Solutions proudly maintains a 100% apprentice success rate, emphasizing quality workmanship and community engagement.

## Mission Statement

At HPG Solutions, we are driven by innovation and inspiration. Our mission is to continuously enhance the efficiency of project development, from concept to completion, to surpass our client's expectations. Through our commitment to excellence, we strive to deliver a service that exceeds industry standards and establishes us as a trusted and exceptional partner.

## Quality Statement

The quality of our work is a direct reflection of our business values. Every team member, from tender to construction, upholds our stringent quality control procedures outlined in our Quality Manual. By adhering to these procedures, we ensure the delivery of a superior level of service that minimises risk and fosters a reputation as a reliable and high-quality service partner.



**"At HPG we have a dedicated and professional team to provide a quality reliable plumbing service across Sydney and NSW."**

**- Lee Henderson**

# Services

Our teams are comprised of proficient experts ready to manage extensive commercial hydraulic and civil projects, along with preventive and reactive maintenance tasks. Each team member is strategically assigned to projects that match their unique skills and prior experiences, guaranteeing top-notch workmanship in our deliveries.



General Plumbing & Gas Maintenance Services



Preventative Plumbing Maintenance



Blocked Drain Specialists



Major Plumbing Projects



Pipe Relining



Roof Plumbing



Gutter Cleaning



Grease Trap Service and Clean Outs



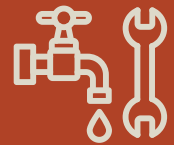
Thermostatic Mixing Valves & Backflow Prevention



Hot Water, Zip sales and Repairs



Emergency Plumbing Services



Reactive Plumbing Services

At HPG Solutions, we possess the capability to fulfill the financial and risk management standards essential for major construction ventures in both private and governmental spheres. Our comprehensive inventory at HPG Solutions comprises ownership of operational facilities alongside a diverse array of heavy machinery, plant equipment, excavators, and tools.

## Why Choose HPG Solutions?



Cultural Sensitivity

Our team deeply respects and understands the cultural nuances, ensuring our services are delivered with utmost respect and awareness.



Community Centric Approach

We invest in community development, creating employment opportunities and supporting local initiatives that empower indigenous communities.



Quality Workmanship

With a focus on excellence, we offer top-notch plumbing services, ensuring the longevity and efficiency of your plumbing systems.



Collaborative Partnerships

We believe in forging partnerships that transcend transactions, focusing on mutual growth and shared success.

# Philosophies & Policies

## How we operate at HPG Solutions

At HPG Solutions, safety and compliance are integral to our operations. We are fully accredited to ISO 45001 (Occupational Health & Safety), ISO 9001 (Quality Management), and ISO 14001 (Environmental Management).



Our certified systems ensure customer satisfaction through safe, environmentally responsible, and high-quality service delivery. We constantly review and improve our processes, from resource optimisation to waste minimisation, to meet industry best practices. Our commitment is reinforced by regular audits and training, ensuring that we meet strict legislative standards while prioritising safety and environmental integrity on every project.



### Qualified and professional:

Our team of experienced plumbing professionals is fully licensed and equipped to handle all aspects of plumbing services. In addition to being Licensed Plumbing Contractors, our team holds an impressive array of security and compliance accreditations, including:

- ✓ Plant & Equipment Operators
- ✓ Construction Industry White Card
- ✓ TMV & Backflow Certification
- ✓ Confined Space & Rescue Certification
- ✓ Working with Children Check
- ✓ National Police Check
- ✓ Dogman Certification
- ✓ Working at Heights Certification
- ✓ Elevated Work Platform Licence
- ✓ Railway Induction(RISI)
- ✓ Defence Common Access Card
- ✓ Trade Waste Management Certification

# Culture & People

## Our team our strength

### The Team

Our team at HPG Solutions is the heart of our company—a dynamic and growing group of over 20 professionals, including apprentices, who bring a wealth of expertise in plumbing and hydraulic systems. From seasoned professionals to emerging talents, our expanding team covers every aspect of plumbing, hydraulics, and project management.

We believe our strength lies in our people. At HPG Solutions, we cultivate an inclusive environment where every team member is empowered to contribute their unique skills. Together, we continually push the boundaries of what's possible in the plumbing and hydraulics industry, driving innovation and consistently delivering outstanding results for our clients.



## Human Resource Development

### Training and Development

At HPG Solutions, we prioritise the continuous development of our team, recognising that their skills and efficiency are vital to our company's growth. We actively promote ongoing training in hydraulics, project management, and career progression, ensuring our team stays at the forefront of industry advancements.

### Employee Wellbeing

We are committed to fostering a healthy work-life balance for all employees. By promoting workplace happiness, we reduce the risk of injuries and minimise turnover. To support their well-being, team members have access to a personal trainer, making it easier to prioritise fitness and health.

### Employee Equality and Women in Construction

We embrace diversity and ensure equal opportunities for all through our non-discriminatory hiring practices. We actively support women in construction, with female apprentices and managers leading the way. Additionally, we offer career opportunities through our Indigenous Program, enriching our team and driving innovation across the company.

# Recent Projects

PROJECT	CLIENT	LOCATION	SECTOR	SCOPE	VALUE	YEAR
Mossman Train Station	Degnan	Mossman	Rail	Plumbing and Drainage	\$500,000	2024
Sydney Metro	Gamuda	Clyde	Civil	Civil Stormwater Drainage	\$600,000	2024
Big W Gutter	Lendlease	Campbelltown	Commercial	Drainage and Sewer	\$72,000	2024
Army Barracks	Jordi Construct	Holsworthy	Defence/ Commercial	Pumps and Drainage	\$920,000	2024
Sky Living Strata	Sky Living Strata	Ultimo	Strata	Hot Water Plant Renewal	\$85,000	2024
Western Sydney Airport	Hix Group	Bringelly	Commercial	Plumbing, drainage & trade waste	\$200,000	2024
Parramatta Powerhouse	Delta	Parramatta	Civil	Civil Drainage	\$900,000	22-24
Army Barracks	St Hilliers	Randwick	Defence/ Commercial	Stormwater, water & gas main installations.	\$100,000	2023
Various	Mounties Group	NSW Statewide	Facilities Maintenance	Reactive & Maintenance Plumbing	\$220 - \$60,000	2016-current
School Infrastructure	Cushman & Wakefield	Western Sydney	Facilities Maintenance	Reactive Plumbing	\$220 +	2023-current
School Infrastructure	Downer	South West Sydney	Facilities Maintenance	Reactive Plumbing	\$220 +	2023-current
Army Barracks	Built	Randwick	Defence/ Commercial	Plumbing and Drainage	\$900,000	2024
Sydney Trains	Sydney Trains	Lidcombe	Rail	Installing Guttering at Lidcombe Station	\$10,000	2024

# Recent Projects

PROJECT	CLIENT	LOCATION	SECTOR	SCOPE	VALUE	YEAR
Brass Recovery	Holsworthy Army Barracks	Holsworthy	Defence/ Commercial	Plumbing and Drainage	\$50,000	2024
Grilled	Hurst	Narellan	Defence/ Commercial	Plumbing and Drainage	\$50,000	2023
Punchbowl Train Station	Hurst	Punchbowl	Rail	Plumbing and Drainage	\$100,000	2023
Dulwich Hill Train Station	Hurst	Dulwich Hill	Rail	Plumbing and Drainage	\$80,000	2023
TAFE, NSW	BY Group	Various	Education/ Commercial	40 Bathroom Refurbishments at Granville, Kogarah, Meadowbank, Wollongong, Campbelltown & North Wollongong TAFE.	\$350,000	2023
Sydney Trains	Sydney Trains	Wollongong	Rail	Drainage at Wollongong Train Station	\$50,000	2023
Army Barracks	BY Group	Randwick	Strata	Plumbing, Drainage and Fire.	\$350,000	2023







## Contact

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ASSURED



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AFFILIATE

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